

REPAIR/ SERVICE NOTE

Electronic Products



Dear customer,

to guarantee a quick and smooth process of repair, we kindly ask you to provide us some information regarding the product you are sending back. If there were some extensions/options installed in your product please leave them installed, if possible.

PLEASE FILL IN THIS DOCUMENT VERY CAREFULLY

General Information

Customer/Company: _____	Customer Number: _____
Contact Person: _____	Telephone: _____
Order Number: _____	Fax: _____
Inverter Type: _____	Options: _____
Part-Nr: _____	Serial/ID-Nr.: _____

Reason of delivery:

Estimate of costs Repair/Modification Return

<input type="checkbox"/> Product defective, damaged	<input type="checkbox"/> No use / Return from stock
<input type="checkbox"/> Transport damage	<input type="checkbox"/> Wrong delivery (pls. Include your order)
<input type="checkbox"/> Other:	<input type="checkbox"/> Replacement already received with order number:

Description of errors (detailed information is needed, if necessary use supplementary sheet)

Information about your application:

New installation In use since _____ Other _____

Error description: Attachment Photo

When does the error occur:

Immediately when switched on After _____ minutes Intermittent/occasionally

How to control the device:

Analog- / Digital inputs Fieldbus-System / Type of Bus: _____

After repair is done, load customer parameters into drive

Note: If nothing else is mentioned, the returned inverters are programmed with default factory settings.

SEND BACK GOODS

Questions please contact:

Getriebebau NORD GmbH & Co. KG

Phone: 04532 / 289-2126

Fax: 04532 / 289-2389

Send shipping to:

NORD Electronic DRIVESYSTEMS GmbH, Tjüchkampstraße 37, 26605 Aurich, Germany

Please send this document with the goods you are sending back.

IMPORTANT! Please send the product back at your cost, otherwise the reception might be refused.

Date

Signature/Stamp

Name in block letters